



### ***Refund Policy***

We will process valid refunds your up to 7 business days after the order is processed by applying a credit against your credit card used for the purchase. At the company's discretion, in some cases a credit may be given to use for future purchases. We normally process refunds within 5-7 business days. Refunds beyond 7 business days are at the discretion of the company.

### ***Return Policy***

#### **Due to COVID19:**

We are not accepting returns at this time. For safety and health reasons we cannot take back any products that have been taken into a home. We cannot enter into any residences or facilities for home delivery orders. At the company's discretion, in some cases a refund may be given to use for future purchases.

Concerning Gift Baskets, if a basket does not meet your satisfaction, we will provide you with a 100% refund. Making sure our customers are happy is important to us here at Roch's Fresh Foods.